“My vision is for all of us in Greater Manchester to work together to build the safest communities in Britain”

Tony Lloyd
Community safety is my top priority and that of Greater Manchester Police, our local Councils and, most importantly, the people of Greater Manchester. As your Police and Crime Commissioner the unique leadership role I have been given allows me to bring together the key players whose job it is to keep us safe. That’s what this plan is for. It sets out what you’ve told me your priorities are and is the catalyst to make those goals a reality.

There can be no doubt that the safety and wellbeing of our communities face continuing challenge from a wide range of sources: the anti-social, the vandal, the petty criminal, organised crime and the terrorist. Technological change can increase those threats. All this takes place against a backdrop of extreme central government cuts both to the police and other public and third sector bodies involved in building safer communities.

But transforming the way we work and the way we work together, working more intelligently and using all our resources more efficiently has already delivered lower crime levels across Greater Manchester. Technology combined with human intelligence, early interventions with troubled families, breaking the cycle of offending and reoffending, really can enhance the wellbeing of individuals and the safety of all our communities.

The Police are rightly often seen as the agency of first response and last resort, but the key to the delivery of efficient, effective police and community safety services across Greater Manchester is true partnership working (Supporting Documents IV. Working in Partnership). I will work to strengthen further the bonds that already exist between different agencies at local, regional and national level, establishing new connections and relationships where these will be beneficial. Initiatives, programmes and projects that are supported will need to be focused on achieving real results and making a substantial difference to the lives of individuals and communities. Where required, this will involve working in new ways with each other across organisational boundaries and geographical borders. Taking this opportunity to work together means we will have a positive impact on the fear of crime and increase feelings of safety and wellbeing in our communities.

I will work to make sure that services address the crime and anti-social behaviour problems in our society that cause harm and distress to many. In partnership, organisations can represent a more powerful agent for change than when we stand alone. Using resources collectively can maximise the effect services have on preventing and solving key problems. Tackling issues at an early stage can provide better outcomes, more efficiently, by reducing future calls for service.

I am also here to give victims a voice and from April 2014 I will take over responsibility for funding victims’ services. I will make sure these services are of a high quality, delivered when and where they’re needed.

Message From Tony

Tony Lloyd
Police and Crime Commissioner
The Police and Crime Commissioner has carried out extensive consultation to establish the priorities of local people, in line with our public contract (Supporting Document I, Our Public Contract), and it is my job as Chief Constable to lead action in response to those police and crime objectives. The size and diversity of Greater Manchester brings with it particular challenges for policing. In common with other metropolitan areas, there are opportunities for criminals and for the reckless, for stealing, for violence in public or at home, for danger on the roads, for hate crime, for public disorder, for anti-social behaviour, for organised criminals and for terrorists. Greater Manchester Police receives more than two million calls a year and records approximately 185,000 offences.

The force is faced with a very difficult budget situation and so it is vital that we reduce the overall demand on policing whilst continuing to improve the service we provide and make the area safer. While fighting crime is my primary focus we have many other responsibilities to protect vulnerable people and deal with wider social issues which generate crime and anti-social behaviour. The challenges of protecting people and tackling chronic problems are best met by the Police working in close partnership with other agencies, particularly local authorities and, crucially, local people. This includes targeting repeat offenders and organised crime groups.

Early, joint intervention activities are being designed to make the best use of resources and meet local needs. This requires integrated working to tackle causes as well as symptoms and to ensure a “whole system” response, making sure that responsibilities are fulfilled with the most appropriate agency taking the lead.

Examples of these activities include:

- the Police, Councils and other agencies working together consistently to identify and protect those at risk of sexual abuse, particularly children
- the Police, health and social services working together to reduce police involvement with those suffering mental health crises by improving assessment of their problems and access to specialist services
- the Police, Councils and other emergency services working collaboratively to identify the most “troubled families” and address the chronic problems they experience
- working with companies providing internet services to encourage them to take more responsibility for protecting the safety and security of their users
- working with victims to ensure offenders confront and address the consequences of their behaviours. This includes restorative justice schemes and other ways of giving victims a stronger voice

Sir Peter Fahy
Chief Constable
The Way our Police work

The approach to crime and policing in Greater Manchester is designed to ensure that local Police can protect society and help keep people safe. Neighbourhood policing is at the core of policing in Greater Manchester. These neighbourhood teams include uniformed Police officers, detectives, Police Community Support Officers and volunteers such as Special Constables. They are responsible for patrolling, investigating local crime, gathering local intelligence, working with - and responding to - the concerns of local communities. Neighbourhood teams are complemented and supported by specialist teams with expertise in areas such as serious crime, counter-terrorism, forensic investigation, communications and public order who operate not only across Greater Manchester but, where appropriate, nationally and internationally.

Over the past few years, neighbourhood teams have been strengthened and their effectiveness improved by working more closely with local people and with partner agencies. By focusing on local problem-solving the Force is working to reduce the costs and demand for services, protecting the people and places most at risk. Crime continues to reduce across Greater Manchester with significant improvements in public confidence in policing. We are all determined to build on this achievement.

Police and Crime Objectives

These objectives lie at the heart of the plan. By working together to deliver them we will bring the plan to life and make it relevant for everyone in Greater Manchester. I've drawn them up after listening to the views of people and organisations across our region. So it's a joint effort, which is why I can say with confidence that it isn't my plan - it's our plan.

I have developed the objectives in consultation with the public, the Chief Constable of Greater Manchester Police and key partner organisations. In addition to setting the objectives, Police and Crime Commissioners have a number of duties and responsibilities to fulfil (Supporting Documents VII. Responsibilities and Duties).

It is not possible to specify every public concern in this plan, nor all the activities undertaken by Greater Manchester Police, partners and other agencies. For example, road safety and knife crime are priorities for the public where working in partnership is key, and around which we need to determine how best to have an impact.

The Police and Crime Plan will be underpinned by a number of delivery plans which will provide information about how GMP, community safety partnerships, criminal justice agencies and other service providers are working to support relevant areas of activity. These delivery plans will clearly need to be flexible in order to take account of issues that are specific to particular places or service providers and respond to changing circumstances.
Driving Down Crime

**WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:**

- Prevent, solve and reduce crime
- Tackle the specific offences and offenders that cause the greatest harm to communities and individuals
- Reduce offending and re-offending by:
  - addressing factors that can lead to and aggravate criminal behaviours (e.g. mental health issues, alcohol abuse, drug use)
  - ensuring that victims are engaged in the justice process
- Identify, understand and tackle emerging criminal threats

Building and Strengthening Partnerships

**WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:**

- Maintain services through the promotion of a mature approach to partnership working, ranging from fully integrated joint working to establishing new relationships and collaborations
- Identify and progress both innovative and tested partnership initiatives that:
  - focus on early intervention
  - address crime, anti-social behaviour and offending behaviours
  - use resources effectively
  - represent the most efficient ways of working.
- Ensure that the criminal justice system in Greater Manchester works as a coherent and integrated whole focusing on:
  - reducing offending and re-offending collaboratively
  - the needs of victims
Tackling Anti-Social Behaviour

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Recognise the impact that anti-social behaviour can have on individuals and communities
- Tackle the behaviours that cause greatest harm to communities and individuals by:
  - addressing factors that can lead to and aggravate anti-social behaviour
  - reducing repeated anti-social behaviour
  - strengthening communities
  - using appropriate ways to deal with and prevent such behaviour, ensuring that victims are engaged in the process
- Identify, understand and tackle emerging threats

Protecting Vulnerable People

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Identify the factors that can lead to individuals and groups being at risk of becoming victims
- Identify and protect individuals and groups at greatest risk. This includes, but is not limited to, those at risk of:
  - domestic abuse
  - child sexual exploitation
  - other sexual offences
  - poor health (including mental health)
  - hate crime (for example, because of disability, gender, gender identity, race, age, religion/belief or sexual orientation)
- Build confidence amongst victims and witnesses to report their experiences by providing and promoting accessible services that meet their needs
Putting Victims at the Centre

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Be open, responsive and accountable to victims and witnesses, giving them an effective voice in the wider criminal justice system and working to develop new ways to meet their needs.

- Ensure that victims and witnesses get the help and support they need, when they need it from relevant agencies particularly the Police, Crown Prosecution Service, the Courts, the Probation Trust and Victim Support.

- Identify and address the causes of dissatisfaction and complaint with services received by victims and witnesses.

- Ensure that the recommendations made by the Victim Services Advocate are addressed.
Maintaining Public Safety, Dealing With Civil Emergencies and Emerging Threats

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Ensure there is suitable capacity and capability within Greater Manchester to maintain public safety and security, both locally and nationally:
  - managing civil emergencies and major incidents such as large scale public disorder, natural disaster, catastrophes, etc.
  - managing major events such as party conferences, large public gatherings, demonstrations and protests protecting Greater Manchester’s roads and public spaces
- Ensure that the response to civil emergencies and major events is comprehensive, coordinated and effective, testing contingencies where appropriate
- Identify, understand and tackle emerging threats to safety, such as cyber crime

Dealing Effectively With Terrorism, Serious Crime and Organised Criminality

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Prevent, solve and reduce serious crime, including armed violence (gun crime)
- Tackle the problems caused by organised crime groups and gangs, ensuring that local communities are aware of how these impact on their community
- Counter terrorism and domestic extremism locally, across the region and nationally
- Build on the good work that has been undertaken over a number of years, including:
  - efforts to address the issues of guns and gangs within our communities
  - sharing information between relevant partner agencies, identifying opportunities to intervene and take effective action
  - disrupting criminal enterprises and seizing criminal assets
Building Confidence in Policing Services

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Build trust in policing services
- Develop opportunities for all those who live, work and visit Greater Manchester to express their views on policing and crime and contribute to policing
- Ensure commitment to equality and diversity, promoting respect and cohesion within communities, creating an environment where crime and anti-social behaviour are not tolerated
- Ensure that policing services are accessible and responsive to the needs of service users, police powers (such as stop and search) are used fairly and proportionately and people are treated with dignity and respect
- Strengthen the openness, integrity and accountability for policing by increasing the effectiveness of the complaints system, ensuring that malpractice is dealt with robustly and complaints are dealt with sensitively and transparently
- Recognise the importance of frontline, visible neighbourhood policing services, including Police Community Support Officers

Protecting The Police Service

WORKING WITH LOCAL PEOPLE AND PARTNER AGENCIES TO:

- Care for the wellbeing of Police officers, Police staff, Special Constables and volunteers, acknowledging the impact of increasing pressure on resources and the extraordinary challenges they face. This includes supporting staff to ensure they receive due recognition for the personal sacrifices they make to protect society and help to keep people safe
- Understand and minimise the impacts of the ongoing cuts to the Police and other public service budgets. This includes realising opportunities to work with others and to provide both better outcomes and reduce future calls for service
“By working together to deliver this plan we can make a difference to the lives of everyone right across Greater Manchester”

Tony Lloyd
If you require this document in a different format or language, please contact info@gmpcc.org.uk or telephone 0161 604 7711

If you require this document in a different format or language, please contact info@gmpcc.org.uk or telephone 0161 604 7711

如果您需要我们提供这份文件以不同的版本或者以不同的语言，请联系info@gmpcc.org.uk或者去电0161 604 7711

اگر شما اطلاعاتی استفاده کنید، ویژه یا از واژه‌ای نیاز دارید اطلاعات
شماره تلفن بیست و سه استعمال شرکت.
0161 604 7711 info@gmpcc.org.uk

Si vous voulez avoir ce document sous un format différent ou dans une autre langue, veuillez contacter info@gmpcc.org.uk ou téléphonez le numéro 0161 604 7711

Wenn Sie dieses Dokument in einem anderem Format oder in einer anderen Sprache wünschen, bitte schreiben Sie an info@gmpcc.org.uk oder rufen Sie 0161 604 7711 an.

Wenn Sie dieses Dokument in einem anderem Format oder in einer anderen Sprache wünschen, bitte schreiben Sie an info@gmpcc.org.uk oder rufen Sie 0161 604 7711 an.

Jesli potrzebujesz ten document w innym formacie lub języku prosimy o kontakt mailowy info@gmpcc.org.uk lub telefoniczny 01616047711

Dacă doriti documentul acesta în format diferit sau în altă limbă, vă rugăm să contactați info@gmpcc.org.uk sau să telefonați la 0161 604 7711

Если Вам нужен данный документ в другом формате или на другом языке, пожалуйста, обращайтесь по электронному адресу: info@gmpcc.org.uk или по телефону: 0161 604 7711

Si necesita este document en otro formato o idioma, por favor, póngase en contacto con info@gmpcc.org.uk, o llame al 0161 604 7711

Si necesita este document en otro formato o idioma, por favor, póngase en contacto con info@gmpcc.org.uk, o llame al 0161 604 7711

Police and Crime Commissioner for Greater Manchester
Civic Centre Complex
Chorley Road
Swinton, M27 5DA

General enquires:
0161 604 7711
Fax:
0161 604 7722
Email:
info@gmpcc.org.uk
Web:
www.gmpcc.org.uk
Follow us on:
facebook.com/gmpcc
twitter.com/gmpcc

Greater Manchester Police
Central Park
Northampton Road (off Oldham Road)
Manchester, M40 5BP

In an emergency dial:
999
Non-emergency calls:
101
Web:
www.gmp.police.uk
Minicom:
0161 872 6633

Thanks to Marketing Manchester, Manchester Evening News and GMP’s Corporate Media Imaging team for the use of photographs